

March 6, 2016

UMV: 155,723

Hampton by Hilton Recognize Top Performing Hotels with Prestigious Brand Awards

Winners are based on high customer loyalty and service scores

Hampton by Hilton, Hilton's global mid-priced hotel brand known for providing travelers with its signature Hamptonality service, has recognized top performing properties by presenting their annual Connie, Lighthouse and Circle of Excellence awards. The brand awards are given to properties who excel in customer satisfaction and loyalty.

The Connie Awards are based on their Total Quality Scorecard, the hotel's loyalty score via SALT (Hilton's Satisfaction and Loyalty Tracking) and their overall Quality Assurance(QA) score. Named after Hilton founder Conrad Hilton, the Connie Award was presented to the following properties:

- Hampton Inn by Hilton Jonesville/Elkin, NC
- Hampton Inn by Hilton Wheeling, WV
- Hampton Inn by Hilton North Little Rock McCain Mall, AR
- Hampton Inn by Hilton Tunkhannock, PA
- Hampton Inn by Hilton Cape Girardeau I-55 East, PA
- Hampton Inn by Hilton Columbus/South-Fort Benning, GA
- Hampton Inn & Suites by Hilton Tifton, GA
- Hampton Inn & Suites by Hilton Chincoteague-Waterfront, VA
- Hampton Inn & Suites by Hilton St. Louis/South I-55, MO
- Hampton Inn & Suites by Hilton Warren, PA
- Hampton Inn & Suites by Hilton Buffalo, WY
- Hampton by Hilton Volgograd Profsoyuznaya, Russia

All Connie Award winners will receive a monetary award to host a celebratory event for employees along with a trophy. Lighthouse Awards are presented to the top five percent of Hampton by Hilton properties while nearly the top 10 percent of hotels receive Circle of Excellence Awards. To see a complete list of winners, visit the Hampton Global Media Center.

“Exemplifying the brand’s authentic culture of friendly, caring and thoughtful service, these properties represent what our guests have come to expect when staying at a Hampton by Hilton property,” said Phil Cordell, global head, focused service and Hampton Brand Management. “Congratulations to all of the winners and keep up the outstanding work.”

In addition to value-added amenities such as free, hot breakfast and complimentary Wi-Fi, Hampton by Hilton hotels offer warm surroundings, a friendly service culture and a staff that makes sure guests are 100 percent happy. Guaranteed™. The team members’ unique and unmatched approach to hospitality is known as Hamptonality.

Hampton by Hilton hotels participate in Hilton Honors, the award-winning guest-loyalty program for Hilton’s 14 distinct hotel brands. Hilton Honors members who book directly through preferred Hilton channels save time and money and gain instant access to the benefits they care about most, such as an exclusive member discount, free Wi-Fi and a flexible payment slider that allows members to choose nearly any combination of Points and money to book a stay. Members can also redeem their Points for free nights, to gain access to unique events through the Hilton Honors auction platform or to make purchases with at Amazon.com with Amazon Shop with Points.